

PUC 1-77

Request:

Please itemize and quantify all of the products and services provided to National Grid or any of its affiliates during the test year (7/1/16-6/30/17) by each of the firms who employ the directors of National Grid.

Response:

The Narragansett Electric Company and National Grid USA Service Company, Inc. do not have outside directors. Thus, there are no such products or services applicable to this response.

PUC 1-78

Request:

Please itemize and quantify the political contributions made by National Grid and/or The Narragansett Electric Company during the Test Year (7/1/16-6/30/17).

Response:

There were no political contributions made by National Grid and/or The Narragansett Electric Company during the Test Year (July 1, 2016 – June 30, 2017).

PUC 1-79

Request:

Please itemize and quantify the Company's total outside legal fees for each of the last five years (2012-2016).

- (a) For each PUC Docket, please provide the name of the law firm and the total paid.
- (b) For each 12-month period, for Division formal termination hearings, please provide the name of the law firm(s) and the total paid.
- (c) For each miscellaneous Division complaint that went to a formal hearing, please provide the name of the law firm and the total paid.

Response:

- (a) Please see Attachment PUC 1-79 for the requested information.
- (b) The total outside legal fees paid to Bengtson & Jestings, LLP for Division formal termination hearings for calendar years 2012 - 2016 are:

Calendar Year 2012	\$ 88,634.08
Calendar Year 2013	\$ 70,143.15
Calendar Year 2014	\$148,996.00
Calendar Year 2015	\$127,453.50
Calendar Year 2016	\$ 94,045.70

- (c) The total outside legal fees paid to Hinckley, Allen & Snyder LLP for miscellaneous Division complaints that went to a formal hearing for calendar years 2012 - 2016 are:

Calendar Year 2014	\$21,867.55
Calendar Year 2015	\$42,713.53
Calendar Year 2016	\$26,809.22

PUC DOCKET NO.	LAW FIRM	CY2012	CY2013	CY2014	CY2015	CY2016	TOTAL
2509	Keegan Werlin LLP	\$10,970.06	\$0.00	\$0.00	\$0.00	\$0.00	\$10,970.06
4185	Day Pitney LLP	\$0.00	\$600.00	\$329.00	\$8,916.00	\$4,798.50	\$14,643.50
4237	Hinckley, Allen & Snyder LLP	\$0.00	\$19,153.90	\$3,948.06	\$0.00	\$0.00	\$23,101.96
4265	Day Pitney LLP	\$0.00	\$5,757.30	\$8,378.11	\$4,157.00	\$4,933.00	\$23,225.41
4308	Keegan Werlin LLP	\$18.00	\$0.00	\$0.00	\$0.00	\$0.00	\$18.00
	Hinckley, Allen & Snyder LLP	\$6,962.42	\$0.00	\$0.00	\$0.00	\$0.00	\$6,962.42
	Day Pitney LLP	\$5,452.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,452.00
4319	Keegan Werlin LLP	\$360.00	\$0.00	\$0.00	\$0.00	\$0.00	\$360.00
4323	Keegan Werlin LLP	\$334,827.48	\$22,083.17	\$0.00	\$0.00	\$0.00	\$356,910.65
	Hinckley, Allen & Snyder LLP	\$24,304.60	\$0.00	\$0.00	\$0.00	\$0.00	\$24,304.60
4380	Keegan Werlin LLP	\$0.00	\$828.00	\$0.00	\$0.00	\$0.00	\$828.00
4382	Keegan Werlin LLP	\$0.00	\$1,311.30	\$0.00	\$0.00	\$0.00	\$1,311.30
4437	Day Pitney LLP	\$0.00	\$5,078.70	\$0.00	\$0.00	\$0.00	\$5,078.70
4483	Keegan Werlin LLP	\$0.00	\$0.00	\$0.00	\$83,005.42	\$9,392.10	\$92,397.52
4513	Hinckley, Allen & Snyder LLP	\$0.00	\$0.00	\$0.00	\$0.00	\$16,161.15	\$16,161.15
4516	Barclay Damon LLP	\$0.00	\$0.00	\$3,244.84	\$0.00	\$0.00	\$3,244.84
4522	Barclay Damon LLP	\$0.00	\$0.00	\$1,539.00	\$0.00	\$0.00	\$1,539.00
4539	Robinson & Cole LLP	\$0.00	\$0.00	\$0.00	\$2,362.50	\$0.00	\$2,362.50
4547	Hinckley, Allen & Snyder LLP	\$0.00	\$0.00	\$0.00	\$43,158.38	\$537.00	\$43,695.38
4556	Keegan Werlin LLP	\$0.00	\$0.00	\$0.00	\$12,935.25	\$0.00	\$12,935.25
4568	Keegan Werlin LLP	\$0.00	\$0.00	\$0.00	\$0.00	\$47,816.84	\$47,816.84
4574	Day Pitney LLP	\$0.00	\$0.00	\$0.00	\$10,131.00	\$0.00	\$10,131.00
4605	Keegan Werlin LLP	\$0.00	\$0.00	\$0.00	\$0.00	\$3,675.00	\$3,675.00
4627	Keegan Werlin LLP	\$0.00	\$0.00	\$0.00	\$2,500.15	\$93,394.97	\$95,895.12

PUC 1-80

Request:

Please itemize and quantify the expenses for each of the five years (2012-2016) associated with consulting services provided by National Grid, its service companies and the Company's outside auditors.

Response:

The Company did not incur costs from its outside auditors, PriceWaterhouseCoopers LLP, to provide consulting services in the last five years.

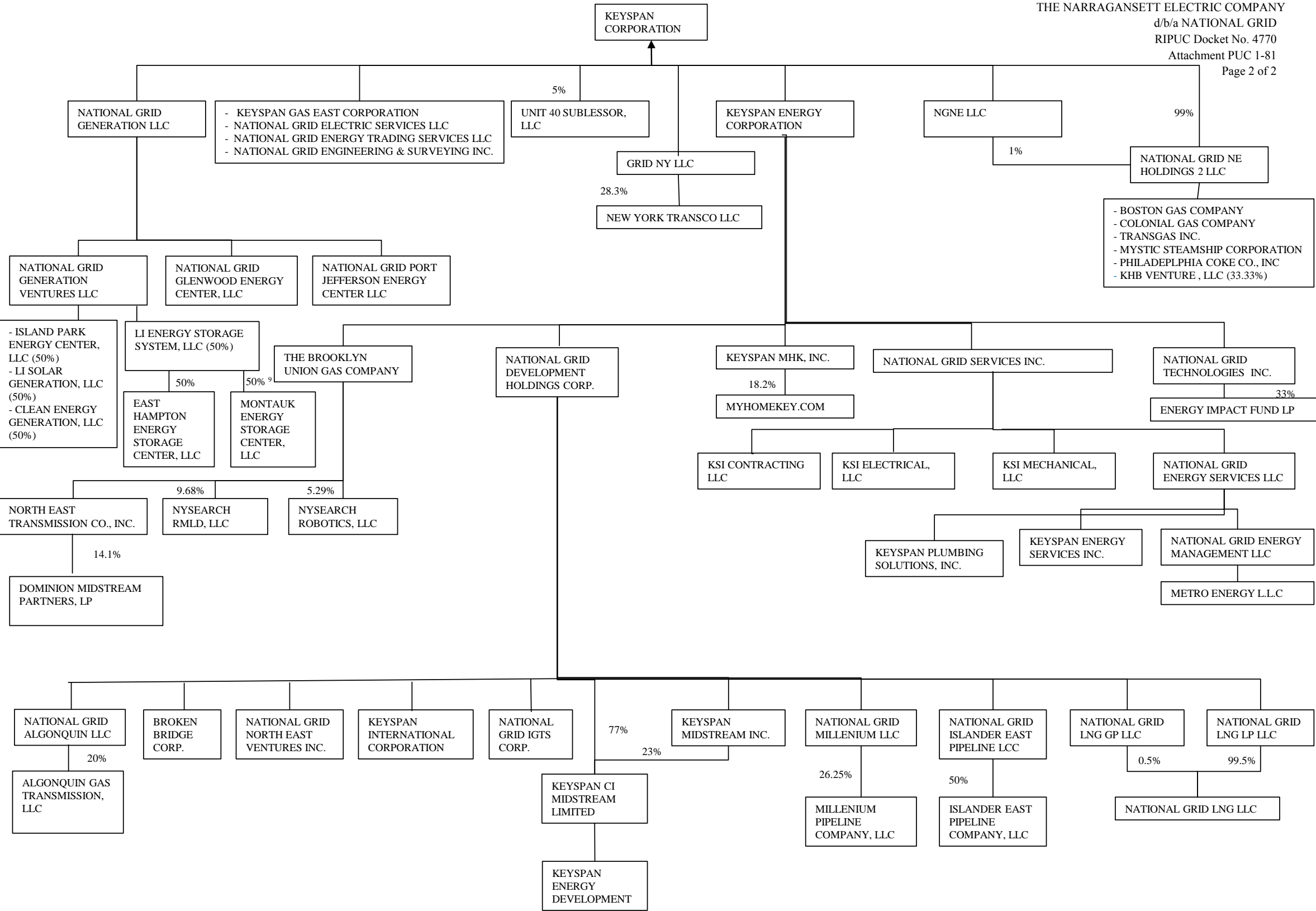
PUC 1-81

Request:

Please provide an organization chart showing National Grid's corporate structure and each of its subsidiaries and affiliates.

Response:

Please see Attachment PUC 1-81 for an organization chart showing National Grid's corporate structure and each of its subsidiaries and affiliates.



PUC 1-82

Request:

Please provide copies of all employee termination contracts that National Grid and the Company has with its managers and directors.

Response:

There are currently no employee termination contracts in place for managers and directors of the Company. There is one termination contract in place for a senior executive of National Grid who had oversight authority for the Company; however, there are no costs associated with this contract included in the Company's revenue requirements for Narragansett Electric or Narragansett Gas.

PUC 1-83

Request:

Identify the number of physical terminations for nonpayment for each month for the last 36 months. Please break out each month by Residential – Protected, Residential – Standard and Non-Residential.

Response:

For electric customers, please see Attachment PUC 1-83-1, which breaks down the number of physical terminations for each month by Residential-Protected, Residential-Standard, and Non-Residential for the last 36 months.

For gas customers, please see Attachment PUC 1-83-2, which breaks down the number of physical terminations for each month by Residential-Protected, Residential-Standard, and Non-Residential for the last 36 months.

NARRAGANSETT ELECTRIC TERMINATION HISTORY

2014

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	0	0	700	886	966	1,032	0	0	3,584
Standard	0	0	0	0	0	0	1,863	2,001	2,476	2,213	0	4	8,557
Sub Total Res	0	0	0	0	0	0	2,563	2,887	3,442	3,245	0	4	12,141
Non-Residential	0	0	0	0	0	0	57	98	112	82	8	25	382
Total	0	0	0	0	0	0	2,620	2,985	3,554	3,327	8	29	12,523

2015

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	1,676	1,185	763	738	973	831	0	0	6,166
Standard	3	0	20	454	1,390	2,421	1,629	1,242	1,926	1,598	54	106	10,843
Sub Total Res	3	0	20	454	3,066	3,606	2,392	1,980	2,899	2,429	54	106	17,009
Non-Residential	23	14	36	91	55	82	114	47	85	37	76	83	743
Total	26	14	56	545	3,121	3,688	2,506	2,027	2,984	2,466	130	189	17,752

2016

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	419	317	223	304	222	159	0	0	1,644
Standard	127	272	360	1,027	2,709	3,076	1,914	2,401	2,455	2,487	49	30	16,907
Sub Total Res	127	272	360	1,027	3,128	3,393	2,137	2,705	2,677	2,646	49	30	18,551
Non-Residential	96	87	102	75	91	440	92	124	111	105	52	92	1,467
Total	223	359	462	1,102	3,219	3,833	2,229	2,829	2,788	2,751	101	122	20,018

2017

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	87	81	0	0	0	0	0	0	168
Standard	282	124	168	497	2,590	3,683	0	0	0	0	0	0	7,344
Sub Total Res	282	124	168	497	2,677	3,764	0	0	0	0	0	0	7,512
Non-Residential	97	52	69	119	72	81	0	0	0	0	0	0	490
Total	379	176	237	616	2,749	3,845	0	0	0	0	0	0	8,002

NARRAGANSETT GAS TERMINATION HISTORY

2014

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	0	0	366	375	495	442	0	0	1,678
Standard	0	0	0	0	0	0	1,329	1,004	1,062	733	29	77	4,234
Sub Total Res	0	0	0	0	0	0	1,695	1,379	1,557	1,175	29	77	5,912
Non-Residential	0	0	0	0	0	0	23	47	52	45	30	36	233
Total	0	0	0	0	0	0	1,718	1,426	1,609	1,220	59	113	6,145

2015

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	832	608	416	407	405	355	0	0	3,023
Standard	0	0	285	831	987	1,241	795	681	760	655	18	71	6,324
Sub Total Res	0	0	285	831	1,819	1,849	1,211	1,088	1,165	1,010	18	71	9,347
Non-Residential	34	16	83	109	132	113	104	40	40	42	17	7	737
Total	34	16	368	940	1,951	1,962	1,315	1,128	1,205	1,052	35	78	10,084

2016

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	175	196	147	164	103	122	0	0	907
Standard	100	186	346	434	1,280	1,513	1,136	1,294	678	604	24	16	7,611
Sub Total Res	100	186	346	434	1,455	1,709	1,283	1,458	781	726	24	16	8,518
Non-Residential	30	24	80	98	92	92	91	53	33	30	17	18	658
Total	130	210	426	532	1,547	1,801	1,374	1,511	814	756	41	34	9,176

2017

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Residential													
Protected	0	0	0	0	37	24	0	0	0	0	0	0	61
Standard	146	128	241	311	1,615	1,553	0	0	0	0	0	0	3,994
Sub Total Res	146	128	241	311	1,652	1,577	0	0	0	0	0	0	4,055
Non-Residential	16	21	57	111	71	122	0	0	0	0	0	0	398
Total	162	149	298	422	1,723	1,699	0	0	0	0	0	0	4,453

PUC 1-84

Request:

Identify for each month beginning in January 2012, the number of employees whose primary work location is Rhode Island. Break each month down by number of employees assigned to Operations Centers, Special Purpose Facilities and Main Office Facilities.

Response:

Please see Attachment PUC 1-84 for the requested information.

January 2012 - October 2012 (Pre-SAP)

Company	Location	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012
Narragansett Electric Co	Lincoln	56	57	56	58	58	58	59	57	59
	Middletown	26	26	27	26	26	26	26	27	27
	NE Gas Allens	20	21	22	21	21	21	19	18	20
	NE Gas Cumberland Bldg A	2	2	2	2	2	2	2	2	2
	NE Gas Cumberland Bldg B	29	29	29	29	29	29	29	30	29
	NE Gas Dexter	142	140	139	139	139	141	142	143	142
	North Kingstown	61	61	61	62	62	60	59	58	58
	North Kingstown-Westerly	8	8	8	8	8	7	7	7	7
	Prov-Melrose Street	386	385	385	392	392	394	393	394	395
Narragansett Electric Co Total		730	729	729	737	737	738	736	736	739
National Grid Corp Srvcs LLC*	280 Melrose Street	5	3	3	3	6	6	6	7	6
	Algonquin-Terminal Road	1	1	1	3	2	2	3	3	3
	Providence	6	6	7	4	4	3	3	3	3
National Grid Corp Srvcs LLC Total*		12	10	11	10	12	11	12	13	12
National Grid USA Service Co*	Lincoln Service Co	4	4	4	4	4	4	4	4	4
	NE Gas Cumberland Bldg A	4	4	4	4	4	4	4	4	4
	NE Gas Cumberland Bldg B	5	4	4	4	4	4	4	4	4
	NE Gas Dexter	5	8	8	8	8	8	9	9	9
	North Kingstown - NGSrvCo	1	1	1	1	1	1	1	1	1
	Providence - NGSrvCo	75	75	74	74	74	74	75	75	75
	Prov-Melrose Street	1	2	3	3	5	6	6	6	4
National Grid USA Service Co Total		95	98	98	98	100	101	103	103	101
Grand Total		837	837	838	845	849	850	851	852	852

* Consolidated in to one Service Company in 2013

October 2012 - December 2012 (SAP)

Company	Location	October 2012	November 2012	December 2012
Narragansett Electric Co	Cumberland Mendon 5360	29	29	29
	Cumberland Scott 5360	2	2	2
	Lincoln 5360	56	57	55
	Middletown 5360	27	27	26
	NE Gas Allens	21	22	22
	NE Gas Dexter	133	131	131
	North Kingston 5360	60	60	60
	North Kingstown-Westerly	7	7	7
	Prov-Melrose Street	391	389	391
Narragansett Electric Co Total		726	724	723
NG LNG LP RegulatedEntity	Algonquin-Terminal Road	11	11	11
NG LNG LP RegulatedEntity Total		11	11	11
NGUSA Service Company	280 Melrose Street	7	6	6
	Cumberland Mendon Rd	4	4	4
	Cumberland Scott Rd	4	4	4
	Lincoln 5110	4	4	4
	NE Gas Dexter	9	9	9
	North Kingston 5110	1	1	1
	Providence Dexter St	3	2	2
	Providence Melrose St	82	83	83
NGUSA Service Company Total		114	113	113
Grand Total		851	848	847

Calendar 2013 (SAP)

Company	Location	January 2013	February 2013	March 2013	April 2013	May 2013	June 2013	July 2013	August 2013	September 2013	October 2013	November 2013	December 2013
Narragansett Electric Co	Cumberland Mendon 5360	29	30	30	30	30	30	30	30	31	30	30	30
	Cumberland Scott 5360	1	1	1	1	1	1	1	1	1	1	1	1
	Lincoln 5360	53	55	55	54	54	53	51	53	49	52	50	51
	Middletown 5360	26	26	26	26	25	26	26	24	23	24	24	24
	NE Gas Allens	22	22	22	21	21	21	21	22	21	21	21	20
	NE Gas Dexter	131	131	131	130	130	130	128	128	130	137	136	136
	North Kingston 5360	58	58	57	56	55	54	55	62	64	66	65	67
	North Kingstown-Westerly	10	11	11	11	11	11	11	10	10	8	9	9
Prov-Melrose Street		391	394	399	409	412	413	414	406	404	398	406	410
Narragansett Electric Co Total		721	728	732	738	739	739	737	736	733	737	742	748
NG LNG LP RegulatedEntity	Algonquin-Terminal Road	11	12	13	13	13	13	13	13	13	13	13	13
NG LNG LP RegulatedEntity Total		11	12	13	13	13	13	13	13	13	13	13	13
NGUSA Service Company	280 Melrose Street	5	5	5	5	5	5	6	6	6	6	7	7
	Cumberland Mendon Rd	5	4	4	3	3	3	3	3	3	3	3	3
	Cumberland Scott Rd	4	3	2	2	2	2	2	2	2	2	2	2
	Lincoln 5110	4	2	2	2	2	2	2	2	2	2	2	2
	NE Gas Dexter	10	10	11	10	10	11	13	12	13	12	13	13
	North Kingston 5110	1	1	1	1	1	1	1	1	1	1		
	Providence Dexter St	2	2	3	4	4	5	5	5	4	4	4	5
	Providence Melrose St	83	83	82	84	83	84	83	84	82	84	87	88
NGUSA Service Company Total		114	110	110	111	110	113	115	115	113	114	118	120
Grand Total		846	850	855	862	862	865	865	864	859	864	873	881

Calendar 2014 (SAP)

Company	Location	January 2014	February 2014	March 2014	April 2014	May 2014	June 2014	July 2014	August 2014	September 2014	October 2014	November 2014	December 2014
Narragansett Electric Co	Cumberland Mendon 5360	29	29	31	31	30	32	32	33	33	33	33	33
	Cumberland Scott 5360	1	1	1	1	1	1	1	1	1	1	1	1
	Lincoln 5360	52	52	53	52	52	52	52	55	56	55	56	56
	Middletown 5360	24	24	24	25	26	26	26	22	22	21	21	21
	NE Gas Allens	20	19	19	19	20	20	19	19	19	21	20	20
	NE Gas Dexter	136	145	143	144	145	147	145	145	145	144	143	143
	North Kingston 5360	65	65	65	65	64	67	66	69	71	72	75	75
	North Kingstown-Westerly	9	9	9	9	9	9	9	9	9	9	9	9
Prov-Melrose Street		413	407	401	401	408	407	409	406	406	410	405	403
Narragansett Electric Co Total		749	751	746	747	755	761	759	759	762	766	763	761
NG LNG LP RegulatedEntity	Algonquin-Terminal Road	12	12	12	13	13	13	12	12	13	13	13	13
NG LNG LP RegulatedEntity Total		12	12	12	13	13	13	12	12	13	13	13	13
NGUSA Service Company	280 Melrose Street	7	8	8	9	10	10	10	10	11	11	12	12
	Cumberland Mendon Rd	2	2	2	2	2	2	2	2	2	2	2	2
	Cumberland Scott Rd	2	2	2	2	2	2	2	2	2	2	2	2
	Lincoln 5110	2	2	7	7	6	6	6	6	5	6	6	7
	NE Gas Dexter	14	16	16	17	18	16	15	15	14	12	13	13
	Providence Dexter St	5	5	5	5	5	5	5	5	5	5	5	5
	Providence Melrose St	89	89	92	97	98	97	96	97	97	99	100	100
NGUSA Service Company Total		121	124	132	139	141	138	136	137	136	137	140	141
Grand Total		882	887	890	899	909	912	907	908	911	916	916	915

Calendar 2015 (SAP)

Company	Location	January 2015	February 2015	March 2015	April 2015	May 2015	June 2015	July 2015	August 2015	September 2015	October 2015	November 2015	December 2015
Narragansett Electric Co	Cumberland Mendon 5360	31	30	30	30	13	13	13	13	13	13	13	13
	Cumberland Scott 5360	1	1	1	1	1	1	1	1	1	1	1	1
	DNU Lincoln					16	17	18	18	18	18	17	17
	Lincoln 5360	57	57	55	55	55	53	52	52	53	52	52	53
	Middletown 5360	21	21	21	22	22	22	22	24	23	24	25	24
	NE Gas Allens	20	20	20	20	20	21	21	21	20	19	18	19
	NE Gas Dexter	143	142	142	141	140	139	140	141	141	144	143	143
	North Kingston 5360	75	77	76	76	76	77	77	76	75	75	74	74
	North Kingstown-Westerly	9	9	9	9	9	9	9	9	9	9	9	9
	Prov-Melrose Street	398	406	408	416	419	417	422	419	416	414	417	414
Narragansett Electric Co Total		755	763	762	770	771	769	775	774	769	769	769	767
NG LNG LP RegulatedEntity	Algonquin-Terminal Road	13	13	13	13	13	12	12	12	12	12	13	13
NG LNG LP RegulatedEntity Total		13	13	13	13	13	12	12	12	12	12	13	13
NGUSA Service Company	280 Melrose Street	13	13	13	15	15	15	15	15	15	16	16	17
	Cumberland Mendon Rd	2	2	2	2	2	2	2	2	2	1	1	1
	Cumberland Scott Rd	2	2	2	2	2	2	2	2	2	2	2	2
	Lincoln 5110	7	7	7	7	7	8	8	8	8	11	11	11
	NE Gas Dexter	16	17	17	16	18	18	17	16	16	17	17	17
	North Kingston 5110					1	1	1	1	1	1	1	1
	Providence Dexter St	5	5	5	5	5	5	5	5	5	5	5	5
	Providence Melrose St	101	101	100	100	99	101	100	99	100	101	104	104
NGUSA Service Company Total		146	147	146	147	149	152	150	148	149	154	157	158
Grand Total		914	923	921	930	933	933	937	934	930	935	939	938

Calendar 2016 (SAP)

Company	Location	January 2016	February 2016	March 2016	April 2016	May 2016	June 2016	July 2016	August 2016	September 2016	October 2016	November 2016	December 2016
Narragansett Electric Co	Chopmist Hill	9	9	8	8	8	9	7	7	8	9	10	9
	Cumberland Mendon 5360	7	7	7	7	7	7	7	7	7	7	7	7
	DNU Lincoln	24	24	24	24	24	24	24	24	24	24	24	24
	Lincoln 5360	54	54	52	51	50	54	56	56	58	57	56	55
	Middletown 5360	29	28	28	28	28	27	27	27	25	25	25	25
	NE Gas Allens	23	25	25	24	23	23	23	23	23	23	23	23
	NE Gas Dexter	146	144	144	144	144	144	144	140	139	139	139	138
	North Kingston 5360	63	58	58	57	55	54	54	54	54	54	54	54
	North Kingstown-Westerly Prov-Melrose Street	12 395	12 397	12 401	12 403	13 408	12 409	12 408	12 412	12 405	12 416	12 415	12 418
Narragansett Electric Co Total		762	758	759	758	760	763	762	762	755	766	765	765
NG LNG LP RegulatedEntity	Algonquin-Terminal Road	13	13	13	13	13	13	13	13	13	13	13	12
NG LNG LP RegulatedEntity Total		13	13	13	13	13	13	13	13	13	13	13	12
NGUSA Service Company	280 Melrose Street	17	17	17	17	17	17	17	15	14	14	15	14
	Allens Ave ServCo						1	1	1	2	2	2	2
	Cumberland Mendon Rd	1	1	1	1	1	1	1	1	1	1	1	1
	Cumberland Scott Rd										1	1	1
	Exeter LNG ServCo									1	1	1	1
	Lincoln 5110	14	13	13	13	13	13	13	13	17	17	17	17
	NE Gas Dexter	20	20	19	19	18	19	20	21	23	23	25	23
	North Kingston 5110	1	1	1	2	3	3	3	3	4	4	4	5
	Providence Dexter St Providence Melrose St	2 106	2 106	3 105	3 109	4 111	6 109	6 111	6 111	8 111	8 113	8 113	7 111
NGUSA Service Company Total		161	160	159	164	167	169	172	171	181	184	187	182
Grand Total		936	931	931	935	940	945	947	946	949	963	965	959

PUC 1-85

Request:

For each of the past five years (2012-2016) and to the present, please provide the number of customers in each customer class by month.

Response:

Please see Attachment PUC 1-85-1 for the number of gas customers by rate class for the time period requested and Attachment PUC 1-85-2 for the number of electric customers by rate class for the time period requested.

Narragansett Electric - Monthly Gas Customer Count Per Rate Class

		(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
<u>Rate Class Description</u>	<u>Rate Code</u>												
<u>2012</u>		<u>Jan-12</u>	<u>Feb-12</u>	<u>Mar-12</u>	<u>Apr-12</u>	<u>May-12</u>	<u>Jun-12</u>	<u>Jul-12</u>	<u>Aug-12</u>	<u>Sep-12</u>	<u>Oct-12</u>	<u>Nov-12</u>	<u>Dec-12</u>
(1) Residential - Non-Heating	10	26,134	26,040	25,892	25,892	25,815	25,726	25,653	25,580	25,636	25,717	25,821	25,881
(2) Residential Low Income - Non-Heating	11	272	265	341	341	340	367	360	404	398	391	389	383
(3) Residential Heating	12	181,966	184,853	183,787	183,787	183,101	181,796	181,778	180,984	181,762	183,051	184,971	186,672
(4) Residential Low Income Heating	13	19,166	17,453	19,343	19,343	19,029	19,645	19,345	19,946	19,462	19,040	18,970	18,554
(5) Small C&I	21	18,653	18,704	18,621	18,621	18,269	18,125	18,032	18,427	18,067	18,172	18,398	18,645
(6) Medium C&I	22	4,464	4,487	4,501	4,501	4,479	4,477	4,470	4,180	4,478	4,559	4,596	4,628
(7) Large Low Load	33	452	457	458	458	463	456	456	358	420	444	447	447
(8) Large High Load	23	150	149	148	148	151	151	150	129	178	185	184	183
(9) Extra Large Low Load	34	34	34	35	35	36	36	36	33	33	33	35	36
(10) Extra Large High Load	24	74	74	73	73	71	73	73	59	76	76	76	77
(11) Non-Firm	60&61	21	20	21	21	23	22	22	22	22	21	20	20
(12) Other	80	41	24	24	24	24	24	24	24	24	24	0	26
(13) Total		251,427	252,560	253,244	253,244	251,801	250,898	250,399	250,146	250,556	251,713	253,907	255,552
<u>2013</u>		<u>Jan-13</u>	<u>Feb-13</u>	<u>Mar-13</u>	<u>Apr-13</u>	<u>May-13</u>	<u>Jun-13</u>	<u>Jul-13</u>	<u>Aug-13</u>	<u>Sep-13</u>	<u>Oct-13</u>	<u>Nov-13</u>	<u>Dec-13</u>
(14) Residential - Non-Heating	10	25,865	25,856	25,885	25,836	25,744	25,678	25,516	25,456	25,479	25,503	25,593	25,648
(15) Residential Low Income - Non-Heating	11	379	378	370	361	396	407	499	508	490	477	465	459
(16) Residential - Heating - Rate	12	187,768	188,346	188,723	188,583	187,023	186,352	184,049	183,765	184,505	185,940	188,130	189,559
(17) Residential Low Income	13	18,347	18,178	18,011	17,943	18,537	18,501	20,169	19,948	19,413	18,989	18,649	18,477
(18) Small C&I	21	18,747	18,800	18,800	18,697	18,524	18,381	18,270	18,221	18,243	18,367	18,680	18,856
(19) Medium C&I	22	4,681	4,696	4,705	4,702	4,691	4,694	4,684	4,665	4,678	4,700	4,734	4,758
(20) Large Low Load	33	450	454	452	453	450	448	448	455	450	452	457	460
(21) Large High Load	23	185	185	184	185	185	185	186	180	177	177	177	177
(22) Extra Large Low Load	34	37	37	38	37	37	37	37	38	38	37	37	37
(23) Extra Large High Load	24	76	76	75	77	77	76	76	75	74	74	74	74
(24) Non-Firm	60&61	20	19	19	19	18	18	17	18	17	16	17	17
(25) Other	80	26	26	26	26	26	26	26	26	26	26	26	26
(26) Total		256,581	257,051	257,288	256,919	255,708	254,803	253,977	253,355	253,590	254,758	257,039	258,548
<u>2014</u>		<u>Jan-14</u>	<u>Feb-14</u>	<u>Mar-14</u>	<u>Apr-14</u>	<u>May-14</u>	<u>Jun-14</u>	<u>Jul-14</u>	<u>Aug-14</u>	<u>Sep-14</u>	<u>Oct-14</u>	<u>Nov-14</u>	<u>Dec-14</u>
(27) Residential - Non-Heating	10	25,669	25,669	25,619	25,534	25,323	25,206	25,139	25,142	25,164	25,189	25,267	22,917
(28) Residential Low Income - Non-Heating	11	456	454	505	546	635	649	661	646	625	616	595	396
(29) Residential - Heating - Rate	12	190,600	191,238	190,140	189,436	186,752	185,530	184,685	184,971	185,559	187,029	189,421	193,252
(30) Residential Low Income	13	18,264	18,119	19,422	19,820	20,986	21,040	21,171	20,661	20,163	19,713	19,450	19,392
(31) Small C&I	21	18,995	19,020	19,027	18,879	18,642	18,453	18,350	18,358	18,280	18,396	18,636	18,812
(32) Medium C&I	22	4,773	4,780	4,784	4,782	4,769	4,755	4,754	4,687	4,763	4,793	4,824	4,835
(33) Large Low Load	33	463	466	467	467	466	464	465	462	459	461	464	469
(34) Large High Load	23	178	180	180	179	181	182	184	184	172	173	175	172
(35) Extra Large Low Load	34	35	36	36	36	36	36	35	36	36	36	36	36
(36) Extra Large High Load	24	77	81	79	81	79	79	79	78	80	81	80	83
(37) Non-Firm	60&61	15	14	16	16	16	15	14	14	14	14	12	11
(38) Other	80	26	26	26	26	26	26	26	26	26	28	26	26
(39) Total		259,551	260,083	260,301	259,802	257,911	256,435	255,563	255,265	255,341	256,529	258,986	260,401

Source: Company Data

Narragansett Electric - Monthly Gas Customer Count Per Rate Class

		(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
Rate Class Description	Rate Code												
<u>2015</u>		<u>Jan-15</u>	<u>Feb-15</u>	<u>Mar-15</u>	<u>Apr-15</u>	<u>May-15</u>	<u>Jun-15</u>	<u>Jul-15</u>	<u>Aug-15</u>	<u>Sep-15</u>	<u>Oct-15</u>	<u>Nov-15</u>	<u>Dec-15</u>
(40) Residential - Non-Heating	10	22,933	22,962	22,940	22,713	22,631	21,735	21,706	21,773	21,746	21,806	21,853	21,931
(41) Residential Low Income - Non-Heating	11	403	402	413	545	568	460	457	452	435	421	413	405
(42) Residential - Heating - Rate	12	194,354	195,114	194,912	192,348	190,629	190,917	190,851	191,023	191,368	192,871	194,958	196,482
(43) Residential Low Income	13	19,211	19,060	19,671	21,828	22,454	22,164	21,700	21,198	20,672	20,292	19,980	19,718
(44) Small C&I	21	18,998	19,065	19,041	18,903	18,711	18,534	18,451	18,426	18,393	18,568	18,843	19,055
(45) Medium C&I	22	4,849	4,865	4,857	4,848	4,848	4,834	4,829	4,797	4,809	4,841	4,859	4,880
(46) Large Low Load	33	469	470	470	470	468	467	467	447	447	455	457	461
(47) Large High Load	23	174	172	172	173	173	174	174	163	162	162	161	161
(48) Extra Large Low Load	34	36	36	36	36	36	36	37	37	36	36	36	36
(49) Extra Large High Load	24	84	84	84	84	84	84	83	85	84	84	84	84
(50) Non-Firm	60&61	11	11	11	11	11	11	11	11	11	11	12	12
(51) Other	80	<u>26</u>	<u>26</u>	<u>26</u>	<u>26</u>	<u>26</u>	<u>26</u>	<u>26</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>
(52) Total		261,548	262,267	262,633	261,985	260,639	259,442	258,792	258,437	258,188	259,572	261,681	263,250
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<u>2016</u>		<u>Jan-16</u>	<u>Feb-16</u>	<u>Mar-16</u>	<u>Apr-16</u>	<u>May-16</u>	<u>Jun-16</u>	<u>Jul-16</u>	<u>Aug-16</u>	<u>Sep-16</u>	<u>Oct-16</u>	<u>Nov-16</u>	<u>Dec-16</u>
(53) Residential - Non-Heating	10	22,008	22,007	22,144	21,266	21,218	19,957	19,055	19,051	19,072	19,115	19,191	19,250
(54) Residential Low Income - Non-Heating	11	407	404	263	443	479	373	254	246	247	243	236	235
(55) Residential - Heating - Rate	12	197,596	198,171	205,450	199,739	198,166	198,481	199,328	199,329	199,718	200,965	202,786	204,265
(56) Residential Low Income	13	19,485	19,248	11,951	18,247	19,112	19,239	19,049	18,716	18,483	18,194	17,919	17,660
(57) Small C&I	21	19,232	19,250	19,212	19,134	19,032	18,846	18,738	18,599	18,586	18,742	18,961	19,196
(58) Medium C&I	22	4,899	4,898	4,906	4,903	4,895	4,878	4,878	4,936	4,964	4,996	5,013	5,039
(59) Large Low Load	33	461	462	463	461	459	457	457	451	452	457	460	462
(60) Large High Load	23	164	166	165	165	165	165	164	181	185	185	184	187
(61) Extra Large Low Load	34	36	36	36	36	36	36	36	34	34	34	34	34
(62) Extra Large High Load	24	84	84	84	84	84	84	85	91	91	91	91	91
(63) Non-Firm	60&61	11	11	11	11	11	11	10	10	10	10	10	10
(64) Other	80	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>
(65) Total		264,408	264,762	264,710	264,514	263,682	262,552	262,079	261,669	261,867	263,057	264,910	266,454
<hr/>													
<u>2017</u>		<u>Jan-17</u>	<u>Feb-17</u>	<u>Mar-17</u>	<u>Apr-17</u>	<u>May-17</u>	<u>Jun-17</u>	<u>Jul-17</u>	<u>Aug-17</u>	<u>Sep-17</u>	<u>Oct-17</u>	<u>Nov-17</u>	<u>Dec-17</u>
(66) Residential - Non-Heating	10	19,252	19,272	19,308	19,292	19,196	19,125	19,086	19,067	18,725	18,333	18,380	
(67) Residential Low Income - Non-Heating	11	233	232	226	262	306	318	321	320	281	211	206	
(68) Residential - Heating - Rate	12	205,147	205,721	206,060	203,897	201,692	200,727	200,418	200,583	201,524	204,611	206,954	
(69) Residential Low Income	13	17,419	17,244	17,050	19,038	20,347	20,312	20,163	19,817	19,422	17,282	16,717	
(70) Small C&I	21	19,289	19,315	19,296	19,154	18,983	18,835	18,748	18,668	18,640	18,702	18,774	
(71) Medium C&I	22	5,048	5,057	5,068	5,063	5,051	5,042	5,038	5,056	5,074	5,080	5,321	
(72) Large Low Load	33	462	463	463	462	459	459	458	455	452	457	460	
(73) Large High Load	23	187	187	187	187	187	187	187	187	184	185	185	
(74) Extra Large Low Load	34	34	35	35	35	35	35	35	32	31	30	30	
(75) Extra Large High Load	24	90	90	89	90	88	88	88	84	84	84	85	
(76) Non-Firm	60&61	10	10	10	10	11	11	11	11	11	11	11	
(77) Gas Lights	80	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	<u>25</u>	
(78) Total		267,196	267,651	267,817	267,515	266,380	265,164	264,578	264,305	264,453	265,011	267,148	

Source: Company Data

Narragansett Electric - Monthly Electric Customer Count Per Rate Class

		(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
<u>Rate Class Description</u>	<u>Rate Class</u>												
2012		Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
(1) Basic Residential	A-16	384,009	389,476	389,556	389,485	377,758	388,502	387,853	387,380	388,193	387,916	388,605	389,198
(2) Low Income	A-60	40,849	41,939	42,317	43,085	42,579	44,117	43,933	43,731	43,521	43,046	42,680	42,530
(3) Large Demand Backup Service	B-32	5	5	7	5	5	5	5	5	5	5	5	5
(4) Optional Large Demand Backup Service	B-62	2	2	2	1	1	1	1	1	1	1	1	1
(5) Small C&I	C-06	47,622	48,210	48,021	48,104	47,422	48,219	48,177	48,773	48,850	48,538	48,842	48,830
(6) General C&I	G-02	8,314	8,432	8,302	8,334	8,202	8,373	8,368	8,170	8,218	8,085	8,357	7,826
(7) 200 kW Demand	G-32	1,047	1,042	1,040	1,054	1,050	1,060	1,058	1,041	1,051	1,014	1,053	958
(8) 3000 kW Demand	G-62	13	12	12	12	13	13	14	11	12	12	13	11
(9) Station Power Delivery and Reliability Service	M-1	3	3	3	3	3	3	3	3	3	3	3	3
(10) General Street and Area Lighting	S-10	2,673	2,666	2,660	2,659	2,649	2,641	2,636	2,630	2,625	2,623	2,619	2,620
(11) Private Lighting	S-14	379	380	379	378	379	380	380	380	380	380	380	382
(12) Electric Propulsion	X-01	1	1	1	1	1	1	1	1	1	1	1	1
(13) Total		482,244	489,502	489,640	490,462	477,413	490,674	489,793	489,496	490,235	489,001	489,940	489,745
2013		Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
(14) Basic Residential	A-16	389,624	390,026	390,967	391,280	391,502	392,012	391,124	390,474	392,086	391,335	391,966	391,673
(15) Low Income	A-60	42,364	42,329	42,238	42,266	42,342	42,287	42,398	42,204	41,921	41,589	41,285	41,032
(16) Large Demand Backup Service	B-32	5	5	5	5	4	4	4	3	4	4	4	4
(17) Optional Large Demand Backup Service	B-62	1	1	1	1	1	1	1	1	1	1	1	1
(18) Small C&I	C-06	49,069	49,100	49,147	49,112	49,207	49,103	49,066	49,136	49,286	49,054	49,241	49,000
(19) General C&I	G-02	7,926	8,380	8,385	8,357	8,373	8,346	8,345	8,288	8,296	8,158	8,273	8,048
(20) 200 kW Demand	G-32	1,009	1,071	1,062	1,059	1,067	1,061	1,064	1,059	1,056	1,050	1,049	1,027
(21) 3000 kW Demand	G-62	12	13	12	12	13	11	12	12	12	13	11	12
(22) Station Power Delivery and Reliability Service	M-1	3	3	3	3	3	3	3	3	3	3	3	3
(23) Private Lighting	S-10	2,616	2,610	2,608	2,594	2,581	2,575	2,571	2,569	2,564	2,568	2,559	2,553
(24) General Street and Area Lighting	S-14	381	381	379	379	379	380	380	380	380	379	378	379
(25) Electric Propulsion	X-01	1	1	1	1	1	1	1	1	1	1	1	1
(26) Total		490,395	491,310	492,200	492,475	492,892	493,209	492,398	491,561	493,046	491,587	492,212	491,180
2014		Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
(27) Basic Residential	A-16	391,721	391,300	393,727	392,776	392,918	393,027	387,954	387,431	389,134	389,507	388,918	389,777
(28) Low Income	A-60	40,897	40,697	40,867	41,292	41,781	41,482	46,255	45,597	45,128	44,626	44,070	43,806
(29) Large Demand Backup Service	B-32	4	4	4	4	4	4	4	4	4	5	5	5
(30) Optional Large Demand Backup Service	B-62	1	2	1	1	1	1	1	2	1	0	0	0
(31) Small C&I	C-06	49,068	49,378	49,328	49,128	49,233	49,230	49,216	49,031	49,355	49,394	49,043	49,117
(32) General C&I	G-02	8,217	8,311	8,192	8,145	8,297	8,224	8,168	8,087	8,250	8,235	8,045	8,193
(33) 200 kW Demand	G-32	1,039	1,036	1,025	1,037	1,060	1,044	1,053	1,052	1,054	1,051	1,029	1,047
(34) 3000 kW Demand	G-62	13	12	13	11	12	10	11	11	11	12	10	11
(35) Station Power Delivery and Reliability Service	M-1	3	2	2	3	3	3	3	3	3	3	3	3
(36) Private Lighting	S-10	2,550	2,550	2,549	2,561	2,522	2,516	2,518	2,514	2,517	2,516	2,509	2,506
(37) General Street and Area Lighting	S-14	378	381	379	379	379	382	382	382	382	381	381	381
(38) Electric Propulsion	X-01	1	1	1	1	1	1	1	1	1	1	1	1
(39) Total		491,342	491,124	493,539	492,777	493,689	493,408	493,048	491,601	493,323	493,215	491,505	492,341

Source: Company billing records

Narragansett Electric - Monthly Electric Customer Count Per Rate Class

		(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
<u>Rate Class Description</u>	<u>Rate Class</u>												
2015		Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
(40) Basic Residential	A-16	390,035	390,486	389,748	388,917	389,171	389,040	387,419	387,810	389,373	389,524	390,137	391,418
(41) Low Income	A-60	43,504	44,499	45,478	46,990	47,534	47,175	46,509	46,084	45,767	45,272	44,937	44,708
(42) Large Demand Backup Service	B-32	5	5	5	5	5	5	5	5	5	5	5	5
(43) Optional Large Demand Backup Service	B-62	0	0	0	0	0	0	0	0	0	0	0	0
(44) Small C&I	C-06	49,071	49,523	49,565	49,477	49,435	49,534	49,344	49,334	49,576	49,516	51,509	49,667
(45) General C&I	G-02	8,043	8,145	8,057	8,145	8,174	8,216	8,206	8,274	8,246	8,244	8,640	8,246
(46) 200 kW Demand	G-32	1,019	1,029	1,024	1,041	1,041	1,050	1,044	1,054	1,049	1,036	1,079	1,038
(47) 3000 kW Demand	G-62	10	11	12	12	12	12	10	12	12	12	12	12
(48) Station Power Delivery and Reliability Service	M-1	3	3	3	3	3	3	3	3	3	3	3	3
(49) Customer Owned Lighting	S-05	0	0	0	0	0	0	0	0	0	0	0	0
(50) Decorative Lighting	S-06	1	1	1	0	0	0	0	0	0	0	0	0
(51) Private Lighting	S-10	2,504	2,491	2,487	2,479	2,475	2,464	2,458	2,452	2,446	2,447	2,469	2,443
(52) General Street and Area Lighting	S-14	380	380	380	381	389	381	380	379	379	379	380	379
(53) Electric Propulsion	X-01	1	1	1	1	1	1	1	1	1	1	1	1
(54) Total		492,072	494,083	494,274	494,972	495,765	495,417	492,921	492,956	494,411	493,992	496,703	495,477
2016		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
(55) Basic Residential	A-16	390,519	390,177	400,444	401,892	393,030	400,605	398,573	400,122	399,661	401,133	403,297	385,442
(56) Low Income	A-60	44,176	45,522	37,256	33,800	34,221	35,127	35,080	34,946	34,517	34,783	34,504	32,416
(57) Large Demand Backup Service	B-32	5	5	5	5	5	5	5	5	5	5	5	4
(58) Optional Large Demand Backup Service	B-62	0	0	0	0	0	0	0	0	0	0	0	0
(59) Small C&I	C-06	49,675	49,635	49,950	49,744	49,187	49,586	49,638	49,752	49,725	49,871	50,077	47,969
(60) General C&I	G-02	8,366	8,247	8,289	8,234	8,221	8,179	8,160	8,230	8,296	8,175	8,294	7,965
(61) 200 kW Demand	G-32	1,057	1,041	1,040	1,045	1,045	1,041	1,041	1,041	1,047	1,037	1,041	1,014
(62) 3000 kW Demand	G-62	12	13	12	11	12	12	12	12	12	12	12	12
(63) Station Power Delivery and Reliability Service	M-1	3	3	3	3	3	2	3	3	3	3	3	3
(64) Customer Owned Lighting	S-05	0	0	0	0	0	0	0	0	0	2	2	2
(65) Decorative Lighting	S-06	0	0	0	0	0	0	0	0	0	0	0	0
(66) Private Lighting	S-10	2,446	2,439	2,429	2,428	2,418	2,372	2,368	2,367	2,357	2,362	2,360	2,351
(67) General Street and Area Lighting	S-14	379	377	377	378	379	367	366	366	365	365	363	365
(68) Electric Propulsion	X-01	1	1	1	1	1	1	1	1	1	1	1	1
(69) Total		494,193	495,021	497,377	495,113	486,104	494,925	492,879	494,478	493,632	495,387	497,599	475,193
2017		Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17
(70) Basic Residential	A-16	399,827	403,861	387,046	394,396	400,555	404,910	404,350	405,044	403,638	388,347	412,276	N/A
(71) Low Income	A-60	33,909	33,542	31,591	32,580	35,339	35,515	35,333	34,615	32,262	29,606	28,123	N/A
(72) Large Demand Backup Service	B-32	4	4	4	5	5	4	4	5	6	4	5	N/A
(73) Optional Large Demand Backup Service	B-62	0	0	0	0	0	0	0	0	0	0	0	N/A
(74) Small C&I	C-06	50,072	50,530	48,999	50,024	50,075	50,826	50,751	50,680	50,462	48,684	50,963	N/A
(75) General C&I	G-02	8,308	8,244	8,257	8,296	8,129	8,320	8,298	8,260	8,162	8,157	8,358	N/A
(76) 200 kW Demand	G-32	1,045	1,023	1,033	1,048	1,037	1,036	1,024	1,038	1,000	1,032	1,017	N/A
(77) 3000 kW Demand	G-62	13	13	13	13	12	13	13	13	13	13	13	N/A
(78) Station Power Delivery and Reliability Service	M-1	3	3	3	3	3	3	3	3	3	3	3	N/A
(79) Customer Owned Lighting	S-05	2	2	2	2	22	102	49	80	57	97	100	N/A
(80) Decorative Lighting	S-06	1	1	1	1	1	1	1	1	1	1	1	N/A
(81) General Street and Area Lighting	S-10	2,344	2,345	2,335	2,331	2,321	2,314	2,296	2,293	2,272	2,260	2,248	N/A
(82) Private Lighting	S-14	365	363	362	360	354	330	334	330	317	317	309	N/A
(83) Electric Propulsion	X-01	1	1	1	1	1	1	1	1	1	1	1	N/A
(84) Total		493,550	497,587	477,312	486,729	495,533	501,061	500,161	500,070	495,922	476,262	501,169	

Source: Company billing records

PUC 1-86

Request:

Please provide copies of any documents the Company uses to advertise the availability of the A-60 rate to customers who are LIHEAP eligible but not receiving LIHEAP.

Response:

Please see Attachment PUC 1-86 for the requested information.

S-06 – Decorative Street and Area Lighting Service Rate

This delivery service rate is available for full service, underground served, decorative street and area lighting applications owned by the Company to a Customer, inclusive of municipalities, governmental entity, or other public authority in accordance with the qualifications and the specifications set forth in the tariff.

S-05 – Customer Owned Equipment Street and Area Lighting Service Rate

This delivery service rate is available to any municipal city or town that has purchased street and area lighting facilities, including dedicated poles, standards, or accessories pursuant to R.I.G.L. § 39-30-1 et seq.

Rates for S-05, S-06, S-10 and S-14 Delivery Service

LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy Growth Charge	\$0.39 per luminaire per month
Distribution Charge	
S-06, S-10 and S-14	2.864¢ per kWh
S-05	5.518¢ per kWh
Renewable Energy Dist Charge	0.687¢ per kWh
Transmission Charge	2.249¢ per kWh
Transition Charge	0.057¢ per kWh
Energy Efficiency	1.154¢ per kWh

Street Lighting Rates

In addition to the energy charges identified above for National Grid's delivery service under its street lighting rates, the customer will also be charged a luminaire fee and, if applicable, a pole charge. These charges vary depending upon the size and type of street light fixture servicing the customer. Please see each tariff for more information.

X-01 Electric Propulsion Rate

This rate shall apply to any customer taking service for traction power at voltages of 69kV or greater.

Customer Charge	\$16,500.00 per month
LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy	
Growth Charge	\$2,087.71 per month
Distribution Charge	2.157¢ per kWh
Renewable Energy Dist Charge	0.687¢ per kWh
Transmission Charge	\$3.40 per kW
Transition Charge	1.524¢ per kWh
Transition Charge	0.057¢ per kWh
Energy Efficiency	1.154¢ per kWh

Back-up service rates

Business customers who receive all or a portion of their electric supply from a non-emergency on-site generator and expect the Company to supply retail delivery service when the generator is not supplying all of the intended load are placed on an applicable "Back-Up Service" rate. Please see the tariff for rate information, as well as other terms and conditions. Business rates that have a corresponding Back-Up Service rate are shown below:

Rate

B-32 Customers with a facility demand of 25 kilowatts or more.

B-62 Optional for customers with a facility demand of 5,000 kilowatts or more.

Customers with eligible net metering systems as defined in R.I. Public Laws of 2011, § 134 and 147 are exempt from back-up service rates.

Payment options

For your convenience, we offer:

- **Payment Plans:** Pay your outstanding balance by spreading the payments over several months.
- **Budget Plan:** Even out your monthly payments and avoid seasonal peaks and valleys.
- **DirectPay:** Have your bill automatically deducted from your checking account.
- **Pay by Credit/Debt Card:** Pay online using Western Union Speedpay. Additional fees apply, see tariff for more information.

Energy Efficiency

Customers can visit ngrid.com/saveenergy for energy savings tips and incentives on a wide variety of energy efficient home equipment, such as smart power strips and programmable thermostats.

Where Can I Get More Information?

If you have questions, need more detailed information, or would like copies of the actual tariff rate schedules mentioned above, please visit our web site at ngrid.com/ri-tariff or call Customer Service at 1-800-322-3223.

nationalgrid

Summary of Rates

Rhode Island 2017

About your electric bill

Your monthly electric bill typically includes charges for:

(1) Supply Services: the charges for electricity provided by a supplier of energy. Electricity supply is provided by a non-regulated power producer or, if the customer has not chosen a non-regulated power producer, by National Grid.

(2) Delivery Services: the charges for the delivery of the electricity and various customer services and programs. National Grid is no longer in the power supply business. We are primarily a distribution company that delivers electricity produced by others. However, the Company has contractual arrangements with suppliers to provide electricity to customers who have not chosen a non-regulated power producer or, for whatever reason, have been dropped by their power supplier. **ELECTRIC SERVICE WILL NOT BE TERMINATED IF A CUSTOMER IS DROPPED BY THEIR POWER SUPPLIER.**

Rate Regulation

All of our rates are approved by the Public Utilities Commission (PUC) of Rhode Island, the regulatory agency responsible for ensuring that electric rates are fair. However, rates charged by non-regulated power producers are not regulated by the PUC.

Supply Services

Customers have the option of obtaining their power from a non-regulated power producer.

For more information regarding the restructuring of the electric industry in Rhode Island or for a list of the current non-regulated power producers, please visit www.ripuc.org.

If a customer does not choose to buy electricity from a non-regulated power producer or the customer is dropped by a non-regulated power producer, National Grid will provide the customer with the necessary power supply under Standard Offer Service. These charges will be in addition to the charges for delivery.

Standard Offer Service

Customers who choose not to obtain their power from a non-regulated power producer will receive Standard Offer Service.

For Residential customers, Standard Offer Service is billed at a fixed per kWh price. The rate for Standard Offer Service typically changes every six months based on regulations and is subject to PUC approval.

For the Commercial Group, there are two pricing options. The first option is a variable price option which provides for monthly per kWh charges for a six month period. The second option is a fixed price option in which a six-month fixed per kWh price is in effect. The "customary" option for rate C-06 customers is the fixed price option. The "customary" option for all other customers in this group (rates G-02, S-10, S-06, S-05 and S-14) is the variable price option.

All customers will have the option to switch to the alternative pricing option at any time. The change to the alternative pricing option will occur on the next scheduled meter read date. Once the election has been made, the customer must remain on the chosen option for a period of at least twelve (12) months.

Renewable Energy Standard Charge

This charge, which applies to all customers receiving Standard Offer Service, is being collected for the purpose of acquiring a portion of Rhode Island's energy supply from renewable energy resources, as required by R.I. General Laws § 39-26.

The Renewable Energy Standard Charge is combined with the Standard Offer Service rate on customer bills and is included in Standard Offer Service Rate presented below.

Standard Offer Service - Residential

(effective 10/1/2017 - 3/31/2018)

Residential Rate 9.515¢ per kWh

continued >

Standard Office Service - Commercial Group

Commercial Group

(C-06, G-02, S-05, S-06, S-10, S-14)

Fixed Price Option 9.350¢

(effective 10/1/2017 - 3/31/2018)

Variable Price Option*

October 2017: 6.969¢

November 2017: 7.802¢

December 2017: 9.201¢

January 2018: 11.527¢

February 2018: 11.585¢

March 2018: 8.827¢

Industrial Customer Group*

(G-32, G-62, B-32, B-62, X-01)

October 2017: 5.264¢

November 2017: 6.046¢

December 2017: 8.011¢

*rates vary monthly

Delivery Services

The following is a summary of National Grid rates in effect as of October 1, 2017. The charges listed may change from time to time. The descriptions are abbreviated summaries of the various rates available to our customers. The tariffs on file contain all of the actual terms and conditions for electric service and are available online. You should notify the Company immediately if you are not being served on the most beneficial rate.

Residential rates

A-16 – Basic Residential Rate

This delivery service rate is available for all domestic purposes in an individual private dwelling or an individual private apartment. It is the rate serving most residential customers, as other rates require special situations.

Service is also available under this rate for:

- Farm customers when all electricity is delivered by the Company.
- A church and adjacent buildings owned and operated by the church. However, service to such buildings would be billed separately if they are separated by public ways.
- Residential condominium associations for service provided to common areas and facilities in accordance with Rhode Island General Laws § 39-2-21. The condominium association must provide documentation of the establishment of a residential

condominium and a written statement identifying all buildings or units which are part of the condominium.

Rates for A-16 Delivery Service

Customer Charge	\$5.00 per month
LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy Growth Charge	\$0.78 per month
Distribution Charge	4.300¢ per kWh
Renewable Energy Distribution Charge	0.687¢ per kWh
Transmission Charge	3.179¢ per kWh
Transition Charge	0.057¢ per kWh
Energy Efficiency	1.154¢ per kWh

A-60 – Low Income Rate

Service under this rate is provided at a discount to the A-16 Basic Residential Rate. This delivery service rate is available only to qualified customers for all domestic purposes in an individual private dwelling or an individual apartment.

To qualify, a customer must be both:

- Head of household or principal wage earner, and
- Receiving Supplemental Security Income from the Social Security Administration, be eligible for the low-income home energy assistance program, or receive one of the following: Medicaid, Food Stamps, General Public Assistance or Family Independence Program Assistance (formerly AFDC).

Rates for A-60 Delivery Service

LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy Growth Charge	\$0.78 per month
Distribution Charge	2.953¢ per kWh
Renewable Energy Distribution Charge	0.687¢ per kWh
Transmission Charge	3.179¢ per kWh
Transition Charge	0.057¢ per kWh
Energy Efficiency	1.154¢ per kWh

Business rates

This delivery service rate is available for all purposes and is primarily designed for small commercial and industrial customers.

Rates for C-06 Delivery Service

Customer Charge	\$10.00 per month
LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy Growth Charge	\$1.26 per month
Unmetered Charge	\$6.00 per month
Distribution Charge	3.892¢ per kWh
Renewable Energy Dist Charge	0.687¢ per kWh
Transmission Charge	2.838¢ per kWh
Transition Charge	0.057¢ per kWh
Energy Efficiency	1.154¢ per kWh

If the kVa transformer capacity needed to serve a customer exceeds 25 kVa, the minimum charge will be increased by \$1.85 for each kVa in excess of 25 kVa.

G-02 – General C&I Rate

The G-02 retail delivery rate is designed for midsize business customers with demand of 10 kilowatts or more. It is available for all purposes and is calculated as a demand charge plus an energy charge.

Rates for G-02 Delivery Service

Customer Charge	\$135.00 per month
LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy Growth Charge	\$11.85 per month
Demand Charge > 10kW	\$5.52 per kW
Distribution Charge	0.812¢ per kWh
Renewable Energy Dist Charge	0.687¢ per kWh
Transmission Charge	\$4.37 per kW
Transition Charge	1.096¢ per kWh
Energy Efficiency	0.057¢ per kWh
	1.154¢ per kW

G-32 – Large Demand Rate

This delivery service rate is designed for large business customers. It is mandatory for any customer who has a 12-month average demand of 200kW or greater for three consecutive months. This rate contains a variety of special clauses and conditions. The G-32 rate also is open to customers using less than 200 kW.

Rates for G-32 Delivery Service

Customer Charge	\$825.00 per month
LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy	

Growth Charge	\$86.86 per month
Demand Charge >200kW	\$4.41 per kW
Distribution Charge	0.900¢ per kWh
Renewable Energy Dist Charge	0.687¢ per kWh
Transmission Charge	\$4.69 per kW
Transition Charge	1.123¢ per kWh
Energy Efficiency	0.057¢ per kWh
	1.154¢ per kWh

G-62 – Optional Large Demand Rate

This retail delivery rate is designed for the Company's largest business customers. This rate is optional for any customer who has a 12-month maximum demand of 5,000 kW or greater on this rate.

Rates for G-62 Delivery Service

Customer Charge	\$17,000.00 per month
LIHEAP Enhancement Charge	\$0.81 per month
Renewable Energy Growth Charge	\$1,928.08 per month
Demand Charge	\$3.90 per kW
Distribution Charge	0.282 per kWh
Renewable Energy Dist Charge	0.687¢ per kWh
Transmission Charge	\$3.40 per kW
Transition Charge	1.524¢ per kWh
Energy Efficiency	0.057¢ per kWh
	1.154¢ per kWh

Special clauses and conditions in commercial & industrial rates

Customers on Rates B-32, B-62, G-02, G-32, and G-62 are eligible to receive a discount for high voltage metering and/or transformer ownership (high voltage delivery) if the customer meets the criteria for receipt of the discount. Rates C-06, G-02, G-32, and G-62 are eligible to receive a Gross Earnings Tax Credit consistent with the gross receipts' tax exemption provided in Section 44-13-35 of Rhode Island General Laws. There also are other terms not summarized above. Please see each tariff for more information.

S-10 – Limited Service – Private Lighting Rate

The Company serves various customers under the S-10 delivery service rate for certain private lighting. This rate is not open to new customers.

S-14 – General Street and Area Lighting Service Rate

This delivery service rate is available to any city, town or other public authority for street lighting for municipality-owned or accepted roadways, including private ways.

January/February 2017

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Take control of seasonal bills. Visit ngrid.com/billhelp

Gas Emergency
1-800-640-1595
or call **911**

Electric Emergency
1-800-465-1212

Customer Service
1-800-322-3223

Be carbon monoxide aware.

Carbon monoxide (CO) is a highly poisonous gas that is colorless, odorless and tasteless. Symptoms of carbon monoxide poisoning are similar to the flu and may include headaches, dizziness, weakness, sleepiness and nausea. Common sources of CO include improperly used or incorrectly vented fuel-burning appliances such as stoves, furnaces, water heaters and fireplaces.

Here's what to do to stay safe:

- Have all heating equipment checked yearly by a professional.
- Install at least one UL listed CO detector in your home near bedrooms.
- Never use a gas range for heating.
- Never use generators indoors.
- If your carbon monoxide alarm sounds go outside immediately and call **911**.

Small steps to safety.

Winter walking means icy sidewalks, snowy paths and more. There are several steps you can take to enjoy a safe season:

- Avoid distractions from your phone or other hand-held device.
- Avoid shortcuts and snow-covered areas.
- Use caution when stepping from one level to another.
- Wear anti-slip footwear.
- Take small steps when slippery surfaces can't be avoided.
- Use handrails and guiderails.
- Maintain three points of contact whenever possible.
- Distribute weight of bags evenly for balance and keep hands out of pockets.



Keep current with Third Party Notification.

Customers can designate a relative, trusted friend or an agency to be a caregiver and receive copies of notices should an account become overdue. Visit nationalgridus.com.

Assistance with your bill is available.

Low-Income Home Energy Assistance Program can provide financial assistance to income-eligible applications. LIHEAP's purpose is to assist low-income Rhode Island households in meeting home energy costs. For eligibility visit dhs.ri.gov.

Rhode Island customers unable to pay an energy bill may qualify to receive help from the Good Neighbor Energy Fund. The fund, administered by the Salvation Army, is for those in temporary financial crisis who are not income eligible for federal or state funds. Visit rigoodneighbor.com or call the Salvation Army at **1-401-490-0240**.

You could be a good neighbor – please consider donating to the fund using envelopes included with your utility bills.

Manage energy bills with Budget Plan.

National Grid's Budget Plan removes peaks and valleys from your energy bills by spreading your payments over the course of the year. To qualify your account must be current with no outstanding balance. Visit ngrid.com/billhelp.

Remember to clear snow and ice from meters.

Winter weather can result in the buildup of snow and ice on your meter. Please consider adding the following to your winter safety checklist:

- Clear snow and ice around gas meters.
- Mark meter if located near snowplow path.
- Remove icicles on overhangs that could fall and damage meters and pipes.



Payment options available.

Whether you choose to pay your bill in person or you want to skip lines and pay online the choice is yours – simply visit nationalgridus.com and choose how to pay. You can also go paperless by visiting the the online paperless billing hub doxo at doxo.com/nationalgrid.



Safety tips for dryers.

Promote energy efficiency and keep your dryer running properly by cleaning the filter. Failure to do so can pose a safety hazard. Here are some tips to maintain efficiency:

- Inspect dryer and dryer vents every two to three years and clear any dirt or lint buildup.
- Replace plastic or vinyl exhaust hoses with rigid or flexible metal venting.
- Clear outdoor vent trap from snow and other debris.
- Clean the dryer filter after each use.
- Dry full loads of laundry and you could save \$7 each month.

Never hang items from gas pipes.

Never hang clothing or other items from gas pipes. Doing so would add weight to the pipes, and could weaken or break joints or fittings causing a gas leak.

Score big with #EnergyAssist.

National Grid is teaming up with the Boston Celtics to give Rhode Island students a chance to win a Science Technology Engineering Mathematics (STEM) lab renovation for their school. Students are asked to spread the importance of electricity and energy reduction with social media posts tagged #EnergyAssist. The contest begins in March. Visit nba.com/celtics/community/stem-labs to learn more.



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XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY
Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.



Smell gas. Act fast.
Gas Emergency?
1-800-640-1595
or call **911**

March/April 2017

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www.nationalgridus.com

Gas Emergency
1-800-640-1595
or call **911**

Electric Emergency
1-800-465-1212

Customer Service
1-800-322-3223

Act fast in a gas emergency.

If you smell gas anywhere, including your home, go outside immediately and call **1-800-640-1595** or **911**. The following conditions should be reported:

- Smelling gas
- Abnormal pressure or no gas in appliances
- Gas flow to appliances that cannot be shut off
- Continuous flow of water leaking from gas heating unit or water heater
- Roaring, hissing or whistling noise from gas pipes
- Seeing white cloud, mist, fog or bubbles in standing water outside
- Odor that irritates eyes, nose and/or throat



Be mindful with spring projects.

Call before you dig

As the days grow longer, thoughts spring toward gardening or home improvement projects. Remember, before any digging begins, call **811** so the location of underground utility lines can be marked. It's a free service and it's the law.

Look up

Just as important as calling before you dig is to look up before determining the location of trees near overhead lines. With proper selection and placement, you can enjoy your tree for years to come and avoid costly future pruning. For the correct variety of trees and shrubs for your area visit **nationalgridus.com** or contact your local nursery.

Arbor Day

April 28 marks the annual observance of trees – Arbor Day. Do your part by planting a tree to add value to your home and, at the same time, reduce your energy bill. To provide shade in the summer, but maintain the sun's warmth in winter, plant deciduous trees that shed leaves in the fall on the east and south sides of your home. Good candidates would be maples, oaks, birch, locusts and lindens.



Lower the water heater temperature for safety.

Did you know that water heaters are the second highest source of energy use in the home? The good news is that you can save energy – and reduce your bill – by lowering the water temperature on your heater to 120 degrees. Also, it's important to note the average water heater only lasts 10 to 15 years. Consider upgrading before it's too late. Look to **nationalgridus.com** for available rebates, offers, and services to help you save energy. When choosing a new appliance always select ENERGY STAR® -qualified appliances.

Cut down on clutter: choose DirectPay.

No check. No stamp. No monitoring due dates. DirectPay allows customers to pay bills with automatic withdrawals from a checking or savings account. Visit nationalgridus.com for details and additional payment options.

Know before you go.

Looking to make your bill payment in person? If so, be sure to use an authorized agency to ensure your National Grid payment is made on a timely basis and that your account is being credited appropriately. Visit nationalgridus.com for a list of authorized agencies and be sure to call ahead and ask the following questions:

- Do you accept payments for National Grid bills?
- What form of payment do you accept?
- Do you have dollar limits or any service fees?



Customers may qualify for assistance.

Rhode Island low-income electric and gas service customers may qualify for a discounted rate upon meeting eligibility requirements. All recipients of the Low Income Home Energy Assistance Program (LIHEAP) are automatically enrolled in this benefit.

If you or another member of your household suffers from a serious illness (as confirmed by a physician), or if you have an infant residing in your house who is under 24 months old and, due to financial hardship, you cannot pay your overdue bills you may qualify for special protections. Contact customer service at **1-800-322-3223** for details.



Online bill payment.

Make your payments online! Simply visit nationalgridus.com to review ways to pay. You can also go paperless by visiting the online billing hub doxo.com/nationalgrid.



Stay safe: schedule an inspection today.

If you own a gas line – such as those that connect to outside gas lighting, gas heaters for pools or hot tubs, natural gas barbecues or gas appliances in attached buildings – you should contact a qualified contractor to complete a safety inspection. Lines that are customer-owned begin at an outlet of a gas meter and extend either above or below the ground. Such lines are the responsibility of the customer.

Be comfortable – no matter the season.

Schedule a no-cost EnergyWise Home Energy Assessment* today and save on upgrades like insulation. If you qualify you could take \$4,000 off insulation improvements which can lower your heating and cooling costs up to 18 percent. Schedule your no-cost assessment today by calling **1-888-633-7947**. Visit ngrid.com/ri-home to learn more.

*This offer is for 1-4 unit homes. Additional restrictions apply.



Heating rebates available.

Living in the Northeast you already know that heating your home can take up to 50 percent of your heating bill. Installing a high-efficiency heating system can make your home more comfortable and you may be eligible for rebates depending on the model you choose. Visit nationalgridus.com to see the latest on rebates for heating systems, energy-efficient boilers, wireless-enabled thermostats and more.

Supporting City Year.

National Grid employees assembled gifts for a February teacher appreciation breakfast at Gilbert Stuart Middle School. Each year Rhode Island employees sponsor a City Year AmeriCorps team at the Providence school which serves more than 700 students. Visit cityyear.org/rhodeisland to learn more.

In our community



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XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY
Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.



Smell gas. Act fast.

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1-800-640-1595
or call **911**

November/December 2017

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nationalgrid
HERE WITH YOU. HERE FOR YOU.




Visit nationalgridus.com for safety tips on water heaters and more.

Gas Emergency
1-800-640-1595
or call **911**

Electric Emergency
1-800-465-1212

Customer Service
1-800-322-3223

Managing your bill



National Grid has options available when it comes to paying your utility bill that can even out your monthly balance, give you assistance as needed, or simply give you more time.

Spread costs evenly with the Budget Plan.
Balance payments evenly throughout the year with the Budget Plan. You still pay for the same amount of energy, but your use is divided by 12 months to determine your monthly payment.

With our Budget Plan you get the same convenient payment options, including automatic payment. To qualify, your account must be current with no overdue balance.


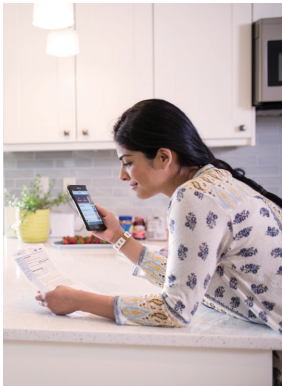
Payment assistance eases strain of energy costs.
Low Income Home Energy Assistance Program
Fuel assistance, also known as LIHEAP, can provide financial assistance to income-eligible applicants. Visit dhs.ri.gov/Programs/index.php to see if you qualify.

Good Neighbor Energy Fund
The Good Neighbor Energy Fund may be able to help customers who do not qualify for other assistance programs. Visit the Good Neighbor Energy Fund at rigoodneighbor.com to learn more.

Discount Rate
Eligible customers can receive a discounted rate on electric and gas service for their homes. Rhode Island Low Income Home Energy Assistance Program (LIHEAP) participants are already enrolled at this rate. Contact the Rhode Island Department of Health and Human Services at **1-855-697-4347** to learn more.

Be cautious when paying in person.
Be sure to use an authorized payment agency to ensure your payments are made on a timely basis and that your account is being credited properly. When paying in person bring your bill and always keep record or receipt showing your payment.

Visit nationalgridus.com to explore payment plans, extensions and related services.



Safety








Be ready no matter the elements.

A storm kit can keep you safe no matter the weather. Be sure to include:

- Flashlight • New batteries • Battery-powered radio • Extra food • Water and a manual can opener • Sanitation and personal hygiene items • Extra blankets and warm clothing

Check to see if your carbon monoxide detectors are working properly. We recommend alarms marked with UL 2034 be placed on every level of your home.

Visit us at www.nationalgridus.com and connect with us on



Safety



Smell gas. Act fast.

If you smell gas (the odor is similar to rotten eggs) take action right away. Do not use the telephone, do not smoke or turn on light switches, appliances, or any electrical equipment. All occupants (including pets) should leave the house immediately.

If you smell gas outdoors, and see a white cloudy mist, bubbles in standing water and/or a hissing, roaring and whistling sound, it could be a gas leak.

Once you are in a safe area, call **1-800-640-1595** or call **911**. Never assume someone else will call.



Energy Efficiency



Give your home an energy makeover.

Our energy specialists will help you say goodbye to drafty rooms. If you live in a 1-to-4 unit house-hold you can qualify for a no-cost home energy evaluation. We will review your home, complete an attic-to-basement evaluation, and provide a custom home energy report outlining recommended energy efficiency improvements.

Call us at **1-888-633-7947** to schedule a no-cost home energy assessment. If upgrades are recommended, you may be eligible for:

- Up to \$4,000 off the installation of approved insulation improvements.
- Rebates of up to \$1,000 on qualifying energy-efficient heating, cooling, and water equipment.
- No-cost targeted air sealing of leaks.
- The opportunity to apply for zero percent HEAT Loan financing for eligible upgrades.

Visit ngrid.com/ri-home to learn more.



In our community



New lab greets students at Middletown elementary school.

National Grid and the Boston Celtics, including rookie Guerschon Yabusele and legend Dana Barros, teamed up to deliver a new Science, Technology, Engineering, Art and Mathematics lab at Aquidneck School. The elementary school lab in Middletown features digital video cameras, an interactive white board, weather station and various STEAM kits. The school was selected from among hundreds of elementary schools which participated in the April 2017 Energy Assist Conservation Contest and campaign. Visit ournationalgrid.com to learn more about community outreach efforts.



Helping out is part of the job.

Thank you to more than 300 National Grid employees for traveling to North Carolina and Florida, supporting Duke Energy and Tampa Electric with hurricane restoration efforts. We are proud to provide mutual aid to those in need and thank employees and their families for continued support.

Multi-family, apartment or business complex owners please post.

This is an important notice. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir.
Este es un aviso importante. Sirvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.
Questa è un'informazione importante,
Si prega di tradurla.

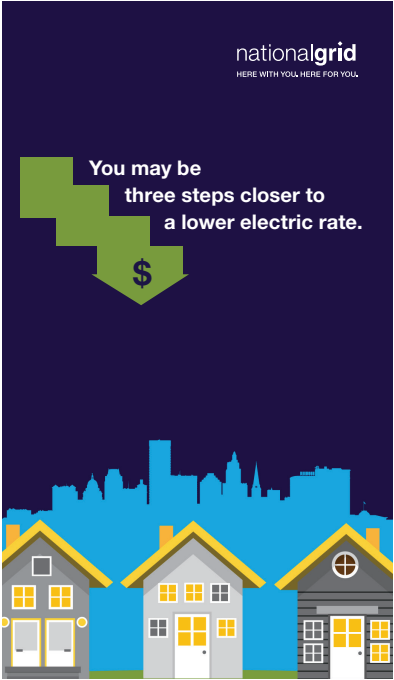
ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY
Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.



Smell gas. Act fast.

Gas Emergency?
1-800-640-1595
or call **911**

The Narragansett Electric Company
d/b/a National Grid
RIPUC Docket No. 4770
Attachment PUC 1-86
Page 9 of 10



280 Metrose Street
Providence, RI 02907

Customer Name
Street Address
City, State, Zip

A lower electric rate is available to qualified customers.

nationalgrid
HERE WITH YOU, HERE FOR YOU.

You, or someone you know, may be eligible to save approximately 10 percent* on your electric bill with a discounted rate from National Grid.

It's as easy as 1.... 2.... 3!

1

Determine eligibility. You may be eligible if:

You are the head of the household or principal wage earner and you are either presently receiving Supplemental Security Income (SSI), or are eligible to receive assistance from the Supplemental Nutritional Assistance Program (SNAP), Medicaid, General Public Assistance or the Family Independence Program (FIP). *Please note: If you receive, or are eligible to receive Low Income Home Energy Assistance (LIHEAP) you will be automatically placed on the discounted rate.*

2

Obtain proof of benefit eligibility — a certified letter from one of the organizations for the current year. If you don't have these documents, contact the Rhode Island Department of Human Services at **1-855-697-4347** to request a qualification card.

3

Send your proof of benefit eligibility to National Grid:

Email | **Discount@nationalgrid.com** Mail | **PO Box 960, Northboro, MA 01532** Fax | **877-388-9077**

For questions, please call National Grid Customer Service **1-800-322-3223**, Monday - Friday, 7:00am - 5:00pm

Even if you aren't eligible for the discount rate, please visit ngrid.com/billcontrol for no-cost and low-cost ways to reduce your energy bills.

*Based on monthly electric usage for a typical residential customer. Actual savings on your bill will vary based on how much electricity you use and current National Grid electric rate.

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Fste es un aviso importante. Sirvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.

Đây là một thông báo quan trọng.
Xin vui lòng dịch thông báo này.

Это очень важное сообщение.
Пожайуйста, попросите перевод
на ваш язык.

Questa è un'informazione importante.
Si prega di tradurla.

CM8886 (10/17)

PUC 1-87

Request:

Please provide the month of the system peak and the month of the peak for each customer class.

Response:

This information can be found on Schedule HSG-2N, for the Test Year ended June 30, 2017.

The system peak of 1,735,518 occurred in August 2016. The monthly class non-coincident peaks are shown on lines 16 through 22 in the last column on the right, labeled "Class NCP."

PUC 1-88

Request:

Please provide an analysis of customer usage in the A-16 and A-60 rate classes. Please provide the mean, median, and average usage for the 12-month period April to March and for the periods April-September and October-March for that same 12-month period.

Response:

Please see the table below and Attachment PUC 1-88 for the customer usage information requested. The Company performed the analysis based on billing data for the requested period April 2016 through March 2017. This billing data, therefore, will not agree to the test year billing data included in the Company's electric schedules.

	<u>April 2016 – March 2017</u>	<u>April 2016 – September 2016</u>	<u>October 2016 – March 2017</u>
<u>Rate A-16</u>			
Mean/Average	617.4	663.3	571.9
Median	478	512	448
 <u>Rate A-60</u>			
Mean/Average	540.4	563.3	517.7
Median	416	448	391

The Narragansett Electric Company
Residential Customer Statistics
April 2016 Through March 2017

The following tables represent the output generated by SAS, a mainframe program that reads in and performs calculations on large data sets.

**Summary Statistics
Results
The MEANS Procedure**

A16 Customers with 12 months data excluding negatives and with normal billing days of (26-36)

April 2016 - March 2017

Analysis Variable : TOT_KWH_QY						
Mean	Std Dev	Minimum	Maximum	Mode	Median	N
617.4238808	1438.77	0	2223413	0	478	3033480

Generated by the SAS System ('Local', X64_7PRO) on December 13, 2017 at 11:30:57 AM

**Summary Statistics
Results
The MEANS Procedure**

A16 Customers with 12 months data excluding negatives and with normal billing days of (26-36)

April 2016 - September 2016

Analysis Variable : TOT_KWH_QY						
Mean	Std Dev	Minimum	Maximum	Mode	Median	N
663.2675054	690.1355193	0	107716	0	512	1511420

Generated by the SAS System ('Local', X64_7PRO) on December 13, 2017 at 11:42:04 AM

**Summary Statistics
Results**

A16 Customers with 12 months data excluding negatives and with normal billing days of (26-36)

October 2016 - March 2017

The MEANS Procedure

Analysis Variable : TOT_KWH_QY						
Mean	Std Dev	Minimum	Maximum	Mode	Median	N
571.9007273	1910.12	0	2223413	0	448	1522060

Generated by the SAS System ('Local', X64_7PRO) on December 13, 2017 at 11:44:27 AM

The Narragansett Electric Company
Residential Customer Statistics
April 2016 Through March 2017

The following tables represent the output generated by SAS, a mainframe program that reads in and performs calculations on large data sets.

**Summary Statistics
Results
The MEANS Procedure**

A60 Customers with 12 months data excluding negatives and with normal billing days of (26-36)

April 2016 - March 2017

Analysis Variable : TOT_KWH_QY						
Mean	Std Dev	Minimum	Maximum	Mode	Median	N
(1) 540.4234517	478.2737357	0	14,921	208	416	283,272

Generated by the SAS System ('Local', X64_7PRO) on December 07, 2017 at 10:30:55 AM

**Summary Statistics
Results
The MEANS Procedure**

A60 Customers with 12 months data excluding negatives and with normal billing days of (26-36)

April 2016 - September 2016

Analysis Variable : TOT_KWH_QY						
Mean	Std Dev	Minimum	Maximum	Mode	Median	N
(2) 563.2779243	473.2639108	0	14,921	266	448	141,078

Generated by the SAS System ('Local', X64_7PRO) on December 07, 2017 at 11:23:48 AM

**Summary Statistics
Results**

A60 Customers with 12 months data excluding negatives and with normal billing days of (26-36)

October 2016 - March 2017

The MEANS Procedure

Analysis Variable : TOT_KWH_QY						
Mean	Std Dev	Minimum	Maximum	Mode	Median	N
(3) 517.7483508	482.1250906	0	11,436	208	391	142,194

Generated by the SAS System ('Local', X64_7PRO) on December 07, 2017 at 11:28:48 AM

PUC 1-89

Request:

What percentage of A-16 and A-60 customers are engaged in some form of net metering (either through traditional net metering or a similar bill credit program)?

Response:

Approximately 0.8% and 0.2% of A-16 and A-60 customers, respectively, are engaged in either traditional net metering or participate in the Renewable Energy Growth Program. Please see Attachment PUC 1-89 for the calculation of the percentages.

The Narragansett Electric Company
Residential Customers Engaged in Net Metering/RE Growth

	<u>A-16</u>	<u>A-60</u>	<u>A-16/A-60</u>
	(a)	(b)	(c)
(1) Number of Customers with Net Metering	1,721	34	1,755
(2) Number of Customers in RE Growth Program	<u>1,652</u>	<u>28</u>	<u>1,680</u>
(3) Total Number of Customers in Bill Credit Programs	3,373	62	3,435
(4) Total Number of A-16 & A-60 Customers	412,276	28,123	440,399
(5) Percent of Residential Customers in Bill Credit Programs	0.8%	0.2%	0.8%

- (1) Per Company Reports as of November 2017
- (2) Per Company Reports as of November 2017
- (3) Line (1) + Line (2)
- (4) Per Company Reports as of November 2017
- (5) Line (3) ÷ Line (4)

PUC 1-90

Request:

Are there any remaining issues related to the rollout of SAP in 2012? If so, what are they and what are the projected expenses in the Rate Year?

Response:

No, there are no remaining issues related to the rollout of the SAP system in 2012.